

Clinical Trial Protocol

Iranian Registry of Clinical Trials

20 Jun 2026

Compare the effectiveness of communication skills on the situation of violence against nurses in emergency departments

Protocol summary

Summary

The study will investigate the effectiveness of the communication skills training on the violence state against the nurses working in the emergency wards. to achieve the aim of this study, in 2016, 44 nurses working in the emergency wards of the hospitals affiliated to The Social Security Organization of Isfahan province will be selected using sampling; and then will be divided randomly into the two groups of intervention and control. At the beginning of the study, the national project of the workplace violence questionnaire will be filled out by nurses. then the intervention group will participate in the eight-hour course of communication skill training. after completing the course both groups will be reassessed by the mentioned questionnaire. after analyzing data all the training will be offered to the control group too.

General information

Acronym

IRCT registration information

IRCT registration number: **IRCT2017033033009N1**

Registration date: **2017-08-10, 1396/05/19**

Registration timing: **retrospective**

Last update:

Update count: **0**

Registration date

2017-08-10, 1396/05/19

Registrant information

Name

Aghdas Rahimi

Name of organization / entity

University of Social Welfare and Rehabilitation Sciences, Tehran

Country

Iran (Islamic Republic of)

Phone

+98 31 4245 5116

Email address

ag.rahimi@uswr.ac.ir

Recruitment status

Recruitment complete

Funding source

Vice chancellor for research University of Social Welfare and Rehabilitation Sciences

Expected recruitment start date

2016-05-21, 1395/03/01

Expected recruitment end date

2016-06-21, 1395/04/01

Actual recruitment start date

empty

Actual recruitment end date

empty

Trial completion date

empty

Scientific title

Compare the effectiveness of communication skills on the situation of violence against nurses in emergency departments

Public title

Clinical Experiment: A comparison between the effect of communication skills training on the state of violence against the trained and untrained nurses working in the emergency wards.

Purpose

Supportive

Inclusion/Exclusion criteria

Inclusion criteria:Willingness to participate in research; having a nursing degree (undergraduate or graduate); at least one year experience in the emergency department; participation in the training course on communication skills in the past year; lack of any debilitating disease; normal mental status. Exclusion criteria:Unwillingness to participate or continue the study; discharge or transfer to

another department or hospital; Physical, emotional and mental severe or debilitating conditions.

Age

From **22 years** old to **52 years** old

Gender

Both

Phase

N/A

Groups that have been masked

No information

Sample size

Target sample size: **44**

Randomization (investigator's opinion)

Randomized

Randomization description

Blinding (investigator's opinion)

Single blinded

Blinding description

Placebo

Not used

Assignment

Parallel

Other design features

Random numbers table.

Secondary Ids

empty

Ethics committees

1

Ethics committee

Name of ethics committee

University of Social Welfare and Rehabilitation Sciences

Street address

University of Social Welfare and Rehabilitation Sciences, Koodakyar Street, Velenjak, Tehran

City

Tehran

Postal code

8519841151

Approval date

2016-07-22, 1395/05/01

Ethics committee reference number

IR.USWR.REC.1395.59

Health conditions studied

1

Description of health condition studied

Physical violence

ICD-10 code

R45.6

ICD-10 code description

Physical violence

Primary outcomes

1

Description

Level of violence against nurses

Timepoint

Pre and post intervention

Method of measurement

National violence in the workplace questionnaire

Secondary outcomes

1

Description

-

Timepoint

-

Method of measurement

-

Intervention groups

1

Description

Control group: Without intervention

Category

Lifestyle

2

Description

Intervention group: Providing communication skills training in 8-hour workshop, that will be provided to nurses in lectures, mental and practical training.

Category

Lifestyle

Recruitment centers

1

Recruitment center

Name of recruitment center

Fatemeh Zahra Hospital

Full name of responsible person

Aghdas Rahimi

Street address

Fatemeh Zahra Hospita, Shahid Salehi Blvd, Najaf Abad, Isfahan.

City

Najaf Abad

2

Recruitment center

Name of recruitment center

Doctor Shariati Hospital

Full name of responsible person

Aghdas Rahimi

Street address

Doctor Shariati Hospital, Chehar Bagh Bala Blvd,
Isfahan

City

Isfahan

Sponsors / Funding sources**1****Sponsor****Name of organization / entity**

Vice chancellor for research of University of Social
Welfare and Rehabilitation Sciences

Full name of responsible person

Fariba Yadegari

Street address

University of Social Welfare and Rehabilitation
Sciences, Koodakyar Street, Velenjak, Tehran

City

Tehran

Grant name**Grant code / Reference number****Is the source of funding the same sponsor
organization/entity?**

Yes

Title of funding source

Vice chancellor for research of University of Social
Welfare and Rehabilitation Sciences

Proportion provided by this source

100

Public or private sector

empty

Domestic or foreign origin

empty

Category of foreign source of funding

empty

Country of origin**Type of organization providing the funding**

empty

Person responsible for general inquiries**Contact****Name of organization / entity**

University of Social Welfare and Rehabilitation
Sciences

Full name of responsible person

Aghdas Rahimi

Position

Masters

Other areas of specialty/work**Street address**

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Web page address**Sharing plan****Deidentified Individual Participant Data Set (IPD)**

empty

Study Protocol

empty
Statistical Analysis Plan
empty
Informed Consent Form
empty
Clinical Study Report

empty
Analytic Code
empty
Data Dictionary
empty